

**Master of Public Administration**  
**College of Business & Public Management**  
**School of Criminal Justice & Public Administration**

**Mission**

The Master of Public Administration Program at Kean University is committed to the advanced professional preparation of primarily in-service students from the New York/New Jersey metropolitan area for managerial roles in state and local government, health services organizations, and environmental management arenas. We are dedicated to the provision of a program that will:

- Inculcate generalist managerial skills;
- Provide competence in current and cutting edge managerial technologies;
- Establish the ability to function effectively in complex, culturally diverse organizational structures;
- Expand and evolve to meet changing regional needs; and
- Promote student commitment to ethical standards of managerial practice.

The program is dedicated to maintaining an educational environment in which diversity can flourish and an atmosphere in which mutual respect characterizes relations among members of a pluralist community.

**Master of Public Administration NASPAA Student Learning Outcomes (SLOs)**

Based on the accrediting body requirements (The National Association of Schools of Public Affairs and Administration) all students graduating from the Kean MPA Program will have the following competencies:

***Universal Required Competencies:***

- A. Ability to lead and manage in public governance
- B. Ability to communicate and interact productively with a diverse and changing workforce and citizenry
- C. Ability to articulate and apply a public service value
- D. Ability to participate in and contribute to the public policy process
- E. Ability to synthesize, think critically, solve problems and make decisions

The MPA program has defined Student Learning Objectives (SLO's) to measure these competencies. Our SLO's are consistent with our mission of preparing students for management roles in government, health administration, non-profit organizations, and environmental management arenas.

**Master of Public Administration Kean University Student Learning Outcomes (SLOs)**

Students graduating with a MA in Public Administration from Kean will be able to:

SLO1: To lead and manage in public governance.

- 1.A: Demonstrate the ability to lead and manage people, projects, finance and information in public, non-profit and health service organizations.
- 1.B: Ability to distinguish between various theories and approaches to leadership in specific cases and situations.
- 1.C: Valuing leadership qualities, diversity, ethics and multiple worldviews.

SLO2: Communicating and interacting productively with a diverse and changing workforce and citizenry.

- 2.A: Demonstrates the ability to formally present complex, conceptual material in understandable, professional manner
- 2.B: Demonstrates the ability to communicate effectively with colleagues, managers, and clients.
- SLO 2.C: Values productive, collegial relationships and appropriate communication patterns

SLO3: To articulate and apply a public service value.

- 3.A: Understanding of the concepts of democracy, civic engagement, fairness, ethics, professionalism, transparency, accountability and social equity as applied to public affairs and administration.
- 3.B: Demonstrate the ability to communicate fundamental concepts and values of the field (e.g., responsibility, transparency, accountability, ethical behavior)
- 3.C: Displaying, valuing administrative responsibility, accountability, and efficiency within the context of government and non-profit public service programs.

SLO4: Synthesizing, thinking critically, solving problems and making decisions.

- 4.A: Displays the ability to independently analyze managerial issues and make policy recommendations.

- 4.B: Understands the managerial processes necessary to analyze issues identify potential solutions and decide on a course of action.

SLO5: To participate in and contribute to the public policy process.

- 5.A: Identify and explain the institutional, structural, economic, legal, political, ethical and democratic context of policy making at all levels of government.
- 5.B: Demonstrate the ability to analyze policy options with the use of quantitative tools and other appropriate methods.
- 5.C: Valuing collaboration, team work, negotiation and compromise among organizations, in government and the non-profit and business sectors.

**KU Student Outcomes (KU):**

***Kean University graduates should be able to:***

1. Think critically, creatively and globally;
2. Adapt to changing social, economic, and technological environments;
3. Serve as active and contributing members of their communities; and
4. Advance their knowledge in the traditional disciplines (GE) and enhance their skills in professional areas